

A balanced work environment...

Getting the working environment right in terms of its form, function and cost efficiency involves strategically planning and delivering a range of facilities management disciplines in seamless harmony.

We are responsible for creating and maintaining the right environment for corporate clients, with premises ranging from a single site headquarters building to full UK property portfolios. Regardless of the size or scope of a contract, we ensure service levels are met, or better yet, exceeded through our rigorous processes.



Space covered

Over 50,000 sq ft

Number of sites

11

Number of Anabas staff

50

Coverage

UK

Duration of Contract

2 years



A distinguished name in a well respected industry, City & Guilds was established in 1878. It now operates in around 100 countries, through 8,500 centres worldwide with three major international hubs in the UK, South Africa and Singapore. City & Guilds offers learners over 5,000 qualifications in 28 industry areas.

The Project

Our aim with City & Guilds is to provide a tailor-made service that meets their specific requirements, cost effectively. Working in partnership with their head of facilities we developed a services plan that delivered peace of mind and an efficient, clean and safe working space.

The Anabas Approach

One of the real differences we offer is consistently high service. This is not something we simply pay lip service to, as we guarantee levels of service through the use of bespoke software and customised processes.

City & Guilds is assured of our service delivery at all times and we provide information that reports on our performance. Behind the scenes we are focused on identifying problems early and rectifying them before clients need to get involved.

Service Delivery

- Account management
- Office cleaning
- Washroom services
- Window cleaning
- Pest control
- Waste removal
- Key holding
- M&E maintenance
- Helpdesk

Don't just take our word for it...

"They are a keen and attentive supplier. From the start they ensured that we got the service level we are after. They have been meticulous in their detail and have made the mobilisation process painless. I was particularly impressed with the speed that they were able to implement the mobilisation and their ability to accommodate last minute requests. I wouldn't hesitate to recommend them to my counterparts."

Kirsty Northey
Head of support services