

FM Consolidation Benefits Information Sheet

Organisational growth, both organic and non-organic, can result in varying levels of Facilities Management services. It is estimated to take an average of 20 - 25 services to maintain each location in a portfolio. This means organisations could be instructing up to 1250 suppliers on a weekly, monthly or annual basis across the UK.

With this spread of service it is likely the organisation is facing some challenging issues ranging from lapses of cover that, at best, will be affecting the quality of FM standards for some employees, through to potential compliance and regulatory situations from Health and Safety, environmental, and statutory perspectives.



Integrating services through consolidation can provide a range of operational and cost efficiencies that deliver bottom line improvements as well as much improved service levels.

There will be many benefits open to an organisation considering consolidation of FM services some which will be evident from the outset and others which be felt over time.

Immediate Benefits

Meeting Regulations

- Statutory compliance for all Health & Safety requirements.
- Compliance for all M&E testing – Electrical, Lifts, Fire testing etc.

Peace of Mind

- Guarantee that all services are insured, Professional, Public and Employee liability.
- All blue collar workers checked and approved for right to work.
- Ensures correct and consistent levels of training for tasks to be undertaken.
- Cost transparency & performance management ensuring value and effectiveness of FM expenditure.

Improvement in Service Standards

- Single point of contact for management.
- Helpdesk service (single point of contact) for all employees.
- Speed of delivery for new services.
- Visibility of all reactive works and progress reporting to completion.
- Organisations management and employees have freedom to focus on their core duties.

Mid-Term Benefits

Putting the Organisation in Control

- Ownership of processes lies with the organisation and can be centralised.
- Clear visibility that each service is being completed with measurement and performance management levels reported.
- Management information provided on cost transparency, performance and statutory compliance.
- Professional management of services through supplier's operations and commercial teams.

Cost Reduction

- Reduction in costs (real), leverage suppliers buying power within their own supply chain.
- Cost reduction through the review of productivity for labour intensive activities i.e. cleaning, landscaping and other blue collar activities.
- Possible reduction in head count or better deployment of time for office managers and organisation site managers.
- It is estimated that it can take approximately 15,000 transactions to pay the supply chain each year. Moving to a single invoice point will produce a significant reduction of administration of services – accounts, credit control and procurement activities.

Long-term Benefits

- Protecting the organisations investment in property through correct maintenance and compliance with all lease liabilities.
- Facilities team and provision aligned with organisations values and long-term objectives.
- Centre of excellence for all service lines.
- Cost control.
- Lifecycle budgeting and management.

If you would like to discuss some of the challenges your organisation faces and how Anabas can help, please get in touch on [020 7812 1155](tel:02078121155) or email solutions@anabas.co.uk.