

one vision
many advantages

Dedicated to
the passionate
delivery of
forward-thinking
FM solutions

ANABAS™



Commercial Case study

A balanced work environment...

Getting the working environment right in terms of its form, function and cost efficiency involves strategically planning and delivering a range of Facilities Management disciplines in seamless harmony.

We are responsible for creating and maintaining the right environment for corporate clients, with premises ranging from a single site headquarters building to full UK property portfolios. Regardless of the size or scope of a contract, we ensure service levels are met, or better yet, exceeded through our rigorous processes.



City &
Guilts



City & Guilds Case study

ANABAS™

A distinguished name in a well respected industry, City & Guilds was established in 1878. It now operates in around 100 countries, through 8,500 centres worldwide and offers learners over 5,000 qualifications in 28 industry areas.

The project

With City & Guilds, our aim is to provide a tailor-made service that meets their specific requirements, cost effectively. Its working in partnership with the Head of Facilities, we developed a services plan that delivered peace of mind and an efficient, clean and safe working space.

The Anabas approach

The Anabas Approach ensures that each client receives a tailored service to match their specific needs and requirements. What we offer is substance rather than a tick box service. One of City & Guilds concerns was the environmental impact of the business and so we conducted a full environmental impact assessment on their behalf saving them, both the time and the hassle.

Our work with City & Guilds has even seen us recognised by the industry as finalists in the PFM awards last year.

Service delivery

- Account management
- Office cleaning
- Washroom services
- Window cleaning
- Pest control
- Waste removal
- Key holding
- M&E maintenance
- Helpdesk

Don't just take our word for it...

"Anabas is a keen and attentive supplier. From the start they ensured that we got the service level we needed. They have been meticulous in their detail and have made the mobilisation process painless. I was particularly impressed with the speed that they were able to implement the mobilisation and their ability to accommodate last minute requests. I wouldn't hesitate to recommend them to my counterparts."

Kirsty Northey
Head of Support Services

Space covered	Over 50,000 sq ft
No. of sites	11
No. of Anabas staff	50
Coverage	UK
Duration of contract	2 years

ANABAS™

City & Guilds

MTV Case study

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MTV Networks is the largest television network in the world and a leading creator of content across all media platforms. Part of the Viacom Group, MTV is the world's most-watched television network and the leading multimedia brand for youth.

The project

Anabas provides some of the most high profile FM services at MTV Network Europe sites in London; including reception, security, mailroom and cleaning with the remit of improving service levels whilst reducing the overall cost.

Anabas initially concentrated on putting the right level of account management and supervision in place, re-structuring the team and overlaying the correct systems and processes to ensure that agreed KPI, KPO and service levels are met month on month.

MTV now enjoys consistent levels of service across all sites, one point of contact for facilities services, higher levels of productivity, a single, monthly invoice, helpdesk support, immediate troubleshooting, performance measurement and accurate, timely management information. In summary, facilities management is now a well respected, re-energised, efficient function aligned to helping MTV meet its business targets.

The Anabas approach

Anabas never loses sight of the fact that it's our people that deliver our services and represent both Anabas and our clients' companies on site. We are committed to delivering exceptional service through well trained, enthusiastic and motivated people – whether they join us through the TUPE process or recruitment. To do this we use our established policies and procedures to ensure we find, retain, manage and develop the best people possible.

Underpinning our approach is our commitment to training our people, with regular appraisals and rewards for exceptional service.

Service delivery

- Cleaning
- Window cleaning
- Reception
- Janitor
- Security
- Mailroom
- Reactive works
- Porterage

Don't just take our word for it...

"Anabas is a great fit for MTV, young and dynamic yet also professional and responsive. Anabas has made a significant, positive impact on the delivery and performance of facilities services at all our sites. The management team is knowledgeable and responsive and has transformed the delivery of FM at MTV."

Kerry Waterman
Director of Facilities

Space covered	160,000 sq ft
Number of sites	3
No. of Anabas staff	40
Coverage	Europe
Value of contract	£800,000

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